BSES Yamuna Power Limited
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Ref No: RA/14-15/BYPL/ 1021

Date: 30th Dec 2014

To,

30/12/14 at 5:50 Pm

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices Nov-14 (Revised).

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the month Nov'14 are being submitted herewith (enclosed as Annexure – 1).

Thanking You,

Yours faithfully,

For **BSES Yamuna Power Ltd.**

(Aditya Pyasi)
Head Regulatory (BYPL)

Encl: As above

Schedule–II

Annexure-I

Overall Standards of Performance for November-2014

BSES *Yamuna Power Limited*

1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	22514	54	22568	22514	54	99.76%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	372	1	373	372	1	99.73%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	0	0	0	0	0	–
			0	0	0	0	0	–
4	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	363	0	363	363	0	100.00%
	Restoration of supply by 6:00 PM		363	0	363	363	0	100.00%
5	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	1465	0	1465	1465	0	100.00%
	Replacement of fused/defective unit							
6	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.06736					
	SAIDI		0.08248					
	MAIFI		0.00000					
7	Frequency Variation	To maintain supply frequency within range as per IEGC						
8	Voltage Unbalance	Maximum of 3% at point of commencement of supply						
9	Percentage Billing Mistakes	Not exceeding 0.2%	299	0	1422115	299	0	0.02%
10	Percentage Faulty Meters	Not exceeding 3%	1916	0	1431244	1916	0	0.13%